

KeyTracker Intelligent Lockers

Smart, flexible asset and equipment control built for a hybrid environment where shared access is needed.

When organisations manage shared assets — laptops, devices, tools, equipment — or need a secure, self-service way for people to store or borrow items, traditional lockers or key-controlled systems often fall short: cumbersome booking, manual oversight, missing items, and user frustration. What's needed is a smart, automated storage system that gives users quick, keyless access while giving managers control and audit capability.

KeyTracker's **Intelligent Lockers** offer just that: secure compartments accessed via card, PIN or biometric methods; automatic logging of issues and returns; optional integrated charging; and a scalable, modular design that can serve a single building or a multi-site organisation. The result: efficient resource sharing, better asset protection, fewer losses, smoother workflows.

Case Study: University College London (UCL)

UCL had long recognised a growing need: with thousands of students and staff carrying laptops, books, devices and other valuable items between libraries, labs and lecture theatres, existing locker provision was inadequate and difficult to manage.

Starting in May 2018, KeyTracker installed a pilot set of 44 Intelligent Lockers at UCL's Cruciform Hub. Users accessed them using their authorised UCL ID, avoiding keys entirely. Many lockers included charging facilities so electronic devices were ready to use when retrieved.

The demand and success led UCL to expand significantly: they added a further 128 compartments across their Student Centre, and another 46 lockers in the Science Library — meeting student and staff demand at multiple campus locations.

As UCL's Director of Operations observed: the system is **"easy to use"** and gives library services the ability to monitor locker use automatically, and ensure lockers are emptied responsibly.

With KeyTracker's Intelligent Lockers, UCL transformed a patchwork of inadequate storage into an improved, user-centric, secure service — improving student experience and institutional efficiency, while reducing the burden on staff.